

# DRINKING WATER WARNING

London Water Co-op has high turbidity levels

## BOIL YOUR WATER BEFORE USING

We routinely monitor your water for turbidity (cloudiness). This tells us whether we are effectively filtering the water supply. Water samples taken on September 14, 2025 showed turbidity levels of over 1.0 turbidity units. This is above the standard of 0.30 turbidity units. Because of these high levels of turbidity, there is an increased chance that the water may contain disease-causing organisms.

### What should I do?

- § **DO NOT DRINK THE WATER WITHOUT BOILING IT FIRST.** Bring all water to a boil, let it boil for one minute, and let it cool before using, or use bottled water. Boiled or bottled water should be used for drinking, making ice, washing dishes, brushing teeth, and food preparation until further notice.
- § *Turbidity has no health effects. However, turbidity can interfere with disinfection and provide a medium for microbial growth. Turbidity may indicate the presence of disease causing organisms. These organisms include bacteria, viruses, and parasites, which can cause symptoms such as nausea, cramps, diarrhea, and associated headaches.* People with severely compromised immune systems, infants, and some elderly may be at increased risk. These people should seek advice about drinking water from their health care providers.
- § The symptoms above are not caused only by organisms in drinking water. If you experience any of these symptoms and they persist, you may want to seek medical advice.

### What happened? What is being done?

While we do not know the exact reason for the increased turbidity, we feel that it is likely due to recent and ongoing rain washing debris into our source water. We have added additional disinfectant (chlorine) to mitigate the risk caused by the increased turbidity. We have also made modifications to the water treatment plant in an attempt to clarify the water.

We will inform you when turbidity returns to appropriate levels and when you no longer need to boil your water.

For more information, please contact Eric Vortriede at 541-450-9536 or 72743 Shoestring Rd, Cottage Grove, OR 97424.

General guidelines on ways to lessen the risk of infection by microbes are available from the EPA Safe Drinking Water Hotline at 1(800) 426-4791 or the Oregon Department of Human Services Drinking Water Program at (971) 673-0405.

*Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.*

This notice is being sent to you by London Water Co-p.

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